

## **Arkanala Terms of Service**

**Effective: 2024.10.24.**

Thank you for using Arkanala! These Terms of Service govern the relationship between Digillic Inc., doing business as Arkanala, a company incorporated in Florida, whose principle address is 7351 Wiles Road Suite 103 Coral Springs, Florida (“Arkanala”, “we”, “us”, and/or “our”), AND the entity or person (“User”, “Customer”, “You”, and/or “Your”) using or accessing Arkanala services, software, content, applications, or platform through the website [www.arkanala.com](http://www.arkanala.com), its subdomains (the “Site”), or by any other means (collectively, the “Services”). Please read these terms carefully before you start using the Services.

### **1. Agreement to Terms.**

These Terms of Service apply to all users, browsers, customers, contributors of the Arkanala Site or Services, whether registered or not. By accessing or using any of the Services, you confirm that you have read, understood, and agree to these Terms of Service, including any supplemental terms and conditions, policies or documents posted on the Site, or otherwise provided to you (the “Terms”). These Terms, along with our Privacy Policy, and any referenced documents herein, collectively form a binding agreement (the “Agreement”) between you and Arkanala. This Agreement becomes effective when you first use or access the Site and/or Services (“Effective Date”). If you do not agree with any of these Terms, you are prohibited from using or accessing the Services. By continuing to use the Site or Service you agree to be bound by this Agreement.

### **2. Updates and Additional Terms.**

We may update, amend or modify these Terms and this Agreement from time to time. Your continued use of the Services constitutes acceptance of any changes to the Terms and/or Agreement. It is your responsibility to regularly review any changes to the Agreement. You acknowledge and agree that you may be subject to additional terms when using third-party services, content, or software found on our Site, and/or incorporated in our Services, and agree to be bound by such additional terms. **IF YOU DO NOT AGREE WITH ALL OF THE TERMS, THEN YOU MUST DISCONTINUE USING THE SERVICES IMMEDIATELY.**

### **3. User Age Requirements.**

Our Site and Services are intended for users 18 years of age or older. Users under 18, with or without registration, are not authorized to use our Services.

### **4. Privacy Policy.**

By using our Site, and Services, you consent to our collection and use of personal data as outlined in our Privacy Policy. Please review our Privacy Policy here, for details on how we handle your data.

### **5. Arkanala Site & Services.**

#### **5.1. Arkanala Overview.**

The Arkanala platform is provided by Digillic Inc., through its Site ([www.arkanala.com](http://www.arkanala.com)),

and its subdomains), offering subscription based Artificial Intelligence (AI) driven tarot card readings for entertainment purposes. The tarot card readings are generated using a combination of user inputs, Arkanala prompts, and AI data and algorithms (“Readings”).

### **5.2. AI Disclaimer.**

Arkanala’s Readings are powered by AI (artificial intelligence) and provided solely for entertainment. We make no representations or warranties regarding the accuracy, reliability, or completeness, of our Readings. Readings do not ever provide professional advice, counsel and/or guidance in any way or for any reason, and should never be interpreted as doing so, or relied on for making important decisions. By using Arkanala, you acknowledge and agree that any actions based on the Readings are at your own risk, and we are not responsible or liable for any resulting damages whatsoever. You agree to exercise judgment and discretion when interpreting the information provided in the Readings, and you will not make any critical decisions or take any actions based on the Readings.

### **5.3. Modification to the Services.**

We continuously improve our Services and reserve the right to modify, change, or discontinue, temporarily or permanently, the Services (or any portion), with or without notice. This includes but is not limited to, the style of Readings, the offered subscriptions, the algorithms used, and other features available to you. We are not liable to you or to any third party for any modification, suspension or discontinuance.

### **5.4. Service Availability. Use and Storage.**

No guarantees are made with respect to the Services’ quality, stability, uptime or reliability. Please do not create any dependencies on any attributes of the Services, Site, or the Readings. We will not be liable to you for any harm cause by your dependency on the Services. We may establish limits on the use of the Services, including without limitation the maximum period of time that data or other content will be retained by the Services and the maximum storage space that will be allotted on our servers on your behalf. We have no responsibility, and will not be held liable for the deletion or failure to store any data.

### **5.5. Mobile Services.**

Some of our Services may be accessible via mobile devices. Standard carrier charges may apply. By using mobile services, you agree to receive communications via SMS or other electronic means. If your mobile number changes, promptly update your account to avoid messages being sent to the wrong recipient.

## **6. Account Registration & Access**

### **6.1. Account Creation.**

To access and use certain features of Arkanala, you must create an account and subscribe to a subscription plan. You agree to provide and maintain true, accurate, current and complete information about yourself during registration. If any information you provide to us is untrue, inaccurate, or incomplete, we reserve the right to suspend or terminate

your account and refuse any and all current or future use of the Services. Only one user may use the Services per registered account, and each user may only have one account. User accounts and paid subscriptions are non-transferrable and cannot be sold or exchanged. You agree to promptly notify us of any changes to your account information by updating your profile in the account settings or contacting us at: [nala@arkanala.com](mailto:nala@arkanala.com) or <https://arkanala.com/contact>. Personal information like your name, email address, registration data and certain other information about you are governed by our Privacy Policy.

## **6.2. Account Security.**

You are responsible for maintaining the confidentiality of your account login information, and for any activity under your account. You agree to notify us immediately of any unauthorized use or breach of security, and ensure that you exit your account at the end of each session. Arkanala is not liable for any damages arising from your failure to secure your account, and you may be held liable for any losses incurred due to your failure to secure your account.

## **6.3. Account Communications.**

By registering, you opt-in to receive occasional offers, marketing emails, and service-related communication emails. You may unsubscribe from commercial emails at any time, using the opt out instructions in the email.

# **7. Subscriptions.**

## **7.1. Choosing a subscription plan.**

Arkanala offers various paid subscription plans based on the number of Readings per billing cycle. Each subscription plan provides users with specific features, such as limited or unlimited Readings (“Paid Subscription”). Upon creating an Arakanla account, you can choose to purchase a Paid Subscription and gain access to its features. For current subscription pricing and plan details, [visit our pricing page](#).

## **7.2. Free Trial.**

New users may be eligible for a free trial as part of their Paid Subscription. User payment details are required when signing up for a Paid Subscription. If the Paid Subscription plan is not canceled before the free trial period ends, the applicable subscription fee will be charged automatically. Cancellation during the trial incurs no charge if no paid services are used. For more information [visit our pricing page](#), or contact support at [nala@arkanala.com](mailto:nala@arkanala.com).

## **7.3. Maintaining a Paid Subscription.**

Paid Subscription fees, including any applicable taxes, are billed to you monthly. Monthly payments will begin automatically after the free trial period, or immediately upon activation if no free trail was used. Subscriptions are active only while payments are current. Failure to pay within seven (7) days of the due date will result in cancellation of the Services. Paid Subscriptions auto-renew unless canceled before the next billing cycle. Subscription management including cancellations can be done via your account

settings. To view, modify or cancel your subscription, you may be required to be authenticated by the third party payment processing partner.

#### **7.4. Billing.**

Users agree to provide complete and accurate billing information and a valid payment method when purchasing a Paid Subscription. Subscription fees and taxes will be charged automatically to the provided payment method on a recurring monthly basis, until cancelled. If your payment fails, we may suspend or terminate your access to the Services until payment is received.

#### **7.5. Refunds.**

All subscription purchases through our website, via third party payment processing vendors (i.e., Stripe), are final. Refunds are not provided for partial months or unused services. In cases of extended technical issues, Arkanala may, in its sole discretion, offer refunds if you are prevented from using the Services. Please note that the fourteen (14) days after purchase refund policy for EU residents does not apply for the provided access to the digital product. To request a refund, users must contact customer support at [nala@arkanala.com](mailto:nala@arkanala.com) with a detailed explanation of the issue. Approved refunds will be processed using the original payment method.

#### **7.6. Third Party Payment Services.**

Payments for Paid Subscriptions may be processed or invoiced using third-party payments providers. In case of conflicts, the terms of the third-party provider will govern.

#### **7.7. Changes to Subscriptions.**

Arkanala may change subscription prices from time to time. We may increase our prices for Paid Subscriptions with thirty (30) days' notice. Price increases will take effect on the next monthly billing cycle, allowing you to cancel if you do not agree with the new price.

## **8. Conditions of Using our Services.**

### **8.1. User Conduct & Representations.**

You are solely responsible for how you use Arkanala's Site and Services, and assume any risk associated with your use. By using Arkanala, you represent and warrant that: (a) All registration information you submit will be true, accurate, current, and complete; (b) You will maintain the accuracy of such information and promptly update such registration information as necessary; (c) You have the legal capacity and you agree to comply with these Terms and the Agreement; (d) You are not under the age of 18; (e) You are not a minor in the jurisdiction in which you reside, or if a minor, you have received parental permission to use the Site; (f) You will not access the Site through automated or non-human means, whether through a bot, script or otherwise; (g) You will not use the Site for any illegal or unauthorized purpose; (h) Your use of the Site will not

violate any applicable law or regulation; (i) You will take reasonable steps to secure your account and login information.

## **8.2. Acceptable Use.**

Subject to your compliance with this Agreement and Terms, you may use our Services for personal, non-commercial purposes, adhering to all applicable laws, regulations, and policies. As a condition of your access to and use of our Services, you agree to use them responsibly and respectfully.

## **8.3. Prohibited Activities.**

You may only access or use the Services for its intended purposes, as endorsed or approved by us. The following activities and conduct are strictly prohibited (“Prohibited Activities”):

### **8.3.1. Content Restrictions.**

**You are not to upload or input content that:** (a) Infringes on intellectual property or proprietary rights; (b) You do not have the legal right to upload under law or contract; (c) Contains harmful software like viruses or malicious code; (d) Poses a security or privacy risk to any individual; (e) Constitutes unsolicited or unauthorized advertising, including “spam,” “junk mail”, or solicitation; (f) Is unlawful, abusive, harassing, defamatory, obscene, or otherwise objectionable; (g) Restricts or inhibits others’ use or enjoyment of the Services or exposes the Site, Services, or users to harm or liability.

### **8.3.2. Interference with Systems & Services.**

**You may not:** (a) Interfere with or disrupt the Services, servers, or networks connected to the Services; (b) Disobey any policies or regulations governing networks connected to the Services; (c) Violate any local, state, national or international law; (d) Collect email addresses or other contact information of users for unsolicited communications; (e) Use the Site to advertise or sell unauthorized goods or services; (f) Use the service in a way that could harm, disable, or impair it; (g) Upload or transmit harmful materials, including excessive capitalization and spamming; (h) Engage in automated use of the system, such as scripts or data mining tools; create undue burdens on the site or its connect services.

### **8.3.3. Unauthorized Access and Use.**

**You may not:** (a) Use the site for disrespectful, aggressive, or abusive behavior; (b) Upload others private information without consent; (c) Impersonate any person or entity; (d) Falsely represent your affiliation with a person or entity; (e) Obtain or attempt to access materials or information not intentionally made available; (f) Trick, defraud, or mislead others, especially to gain sensitive account information; (g) Circumvent or interfere with the Services security features or content restrictions; (h) Use any information from the Services to harass, abuse, or harm others; (i) Promote or engage in any criminal activity, or provide instructional information on illegal activities; (j) Collect usernames or emails for solicitation or account creation under false pretenses; (k) Use the Services to compete with us or for any unauthorized

revenue-generating purposes; (l) Reverse engineer or resell any aspect of the Services.

#### **8.4. Third Party Websites.**

We may provide links to third party websites. We have no control over and we are not responsible for the content or service of these websites. You acknowledge and agree that we will not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any content, events, goods or services available on or through any such site or resource. Any transactions with third parties are at your own risk and governed by the terms and conditions of the third party.

#### **8.5. Arkanala Rights and Obligations.**

We reserve the right to investigate and take legal action against anyone violating these Terms, including without limitation, reporting to law enforcement, terminating accounts, and removing prohibited content. By using the Services, you agree that we may, at our sole discretion, monitor your use of the Site, Services and any content you post. We may remove any content or prohibit user conduct that, in our sole discretion, violates these Terms or Agreement, or is harmful to the Services, Site, other users, or third parties. We may impose additional eligibility requirements at any time and refuse access to users who do not meet these requirements or violate these Terms.

#### **8.6. International Use and Export Controls.**

Software associated with our Services, and the transmission of applicable data, may be subject to U.S. export controls. You may not download or export software in violation of U.S. export laws. Recognizing the global nature of the Internet, you agree to comply with all local laws and regulation regarding your use of the Service, including as it concerns online conduct and acceptable content. Some of our third-party providers are located outside the U.S., meaning your data may be transferred internationally. Please review our Privacy Policy for more information about how your data is handled.

### **9. User Content & Submissions.**

#### **9.1. Content Overview.**

You may provide various information that you input into the Services, including input information used generate Readings as part of our the Services. Readings are generated using user input, Arkanala prompts, AI technology and its algorithms. You are responsible for your inputs, including ensuring that it does not violate any applicable laws or these Terms. You represent and warrant that you have all rights, license, and permissions needed to provide the input to the Services.

#### **9.2. User Content.**

User Content includes any information you provide through the Services or share with us. This includes, but is not limited to, inputs, feedback, comments, reviews, and other materials (collectively, "User Content"). By submitting User Content, you represent and warrant that you own all necessary rights, licenses, and permissions to the content and

that it complies with all applicable laws. You are solely responsible for all code, information, data, text, inputs, prompts, messages or other materials that you upload, post, input, display, publish, email or otherwise provide while using the Services. When using the Services, Sensitive Information, and or personal information of another person without their consent, should not be entered in the prompts used to generate Readings.

### **9.3. License Grant.**

By submitting any User Content you grant us and its affiliates a nonexclusive, worldwide, royalty-free, fully paid up, transferable, sub-licensable, perpetual, irrevocable license to use, modify, display, distribute, and store your User Content in connection with the operating and promoting of the Services. This applies to any form, medium, or technology existing now or developed in the future.

### **9.4. Submissions.**

You acknowledge and agree that any feedback, suggestions, ideas, or other information (“Submissions”), you provide to us regarding the Services will be treated as non-confidential, and we may use and distribute these Submissions for any purpose, without acknowledgment or compensation.

**9.5. Content Preservation and Disclosure.** You acknowledge and agree that we may preserve or disclose User Content if required by law or in good faith, believing such actions are necessary to: (a) Comply with legal obligations or government requests; (b) Enforce these Terms of Service; (c) Respond to claims of third party violations; or (d) Protect the rights, property, or safety of Arkanala, its users, or the public.

**9.6. Content Transmission.** You understand that the transmission of content may involve multiple networks and that changes may occur to adapt to technical requirements.

## **10. Our Use of Your Content.**

### **10.1. Ownership and Rights:**

You retain ownership of your User Content. However, by submitting the content to Arkanala, you grant us a worldwide, non-exclusive, royalty-free, perpetual, irrevocable, transferable, and fully sub-licensable license to use, reproduce, modify, publish, distribute, and display your content, even if you discontinue using the Services.

### **10.2. Representations and Warranties:**

You represent and warrant that you own or have the necessary rights, licenses, permissions, and consents to submit the User Content, and the content does not infringe any third party's intellectual property rights, proprietary rights, privacy rights, or any other legal rights.

### **10.3. Responsibility and Liability:**

You acknowledge and agree that you are solely responsible for any User Content you submit. We are not responsible or liable for any User Content, including any mistakes,

defamation, slander, libel, omissions, falsehoods, obscenity, pornography, or profanity you may encounter.

**10.4. Content Removal.**

We reserve the right, but not the obligation, to remove or edit any User Content at our sole discretion and without notice.

**10.5. Accuracy Disclaimer.**

Due to the evolving nature of AI and machine learning, the Services may generate Readings that are not accurate. The probabilistic nature of the technologies means that any outputs may not accurately reflect real people, places, or facts.

## **11. Intellectual Property Rights.**

**11.1. Ownership of Platform Content.**

All content, features, and functionalities available on the Arkanala platform, including but not limited to generated Readings, text, prompts, graphics, logos, icons, images, audio clips, video clips, software, and data compilations, are the exclusive property of Digillic Inc., or its licensors. This content is protected by international copyright, trademark, patent, trade secret, and other intellectual property or proprietary rights laws. Except as expressly provided in these Terms, no content may be reproduced copied, republished, or used for commercial purposes without our prior written consent. The ownership of any content generated through the use of the Services, including generated Readings remains with Arkanala.

**11.2. License to Use.**

Provided that you are eligible to use the Site and Services, you are granted a limited, non-exclusive, non-transferable, revocable license to use Arkanala for personal, non commercial purposes. This license does not include any resale or commercial use of the platform or its contents; any collection and use of any product listings, descriptions, or prices; any derivative use of the platform or its contents; any downloading or copying of account information for the benefit of another merchant; or any use of data mining, robots, or similar data gathering and extraction tools. Any unauthorized use will terminate the license.

**11.3. Service Content and Software.**

You acknowledge and agree that the Services may contain content or proprietary features (“Service Content”) protected by intellectual property laws. Except as expressly authorized by Arkanala, you agree not to modify, copy, distribute, or create derivative works from the Services or its content, except for your own legally uploaded User Content. Unauthorized use is prohibited. The technology and software underlying the Services (the “Software”) are the property of Arkanala, its affiliates, or partners, and may not be reverse-engineered or sublicense without permission. Any rights not expressly granted herein are reserved by Arkanala. You agree not to copy, modify, create a



derivative work of, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, or otherwise transfer any right in the Software.

#### **11.4. Trademarks.**

The Arkanala names and logos are trademarks and service marks of Digillic Inc., (collectively the “Arkanala Trademarks”). Other trademarks or service marks displayed via the Services are the property of their respective owners. No rights are granted to use these trademarks without prior written consent. Nothing in these Terms should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any of Arkanala Trademarks displayed on the Services, without our prior written permission in each instance. All goodwill generated from the use of Arkanala Trademarks will inure to our exclusive benefit.

#### **11.5. Third party material.**

Under no circumstances will we be liable in any way for any third party content or materials, including User Content. We reserve the right, but are not obligated, to remove content that violates these Terms or is deemed by us, in our sole discretion, objectionable. We shall not be responsible for any errors or omissions in any content, or for any loss or damage of any kind incurred as a result of the use of any such content. You acknowledge that we do not pre-screen content, but that Arkanala and our designees will have the right (but not the obligation) in their sole discretion to refuse or remove any content that is available via the Services. You agree that you must evaluate, and bear all risks associated with, the use of any content, including any reliance on the accuracy, completeness, or usefulness of such content.

## **12. Cancellation, Termination & Suspensions**

#### **12.1. User Cancellation,**

Users can upgrade, downgrade, or cancel their Paid Subscriptions at any time through their account settings. Cancellations take effect at the end of the current billing period, and payments are non-refundable, unless required by law. Users can terminate and delete their Arkanala account at any time through their account settings. Once an account is terminated/deleted, your access to the Arkanala platform and its Services will immediately cease, and any data and content associated with your account may be deleted, subject to any legal obligations to retain such information. For more information about cancellations and terminations, please contact custom support at: [nala@arkanala.com](mailto:nala@arkanala.com).

#### **12.2. Arkanala Termination Rights.**

Arkanala in its sole discretion, may suspend, ban, limit, and/or discontinue, your access to the Site and/or Services, and may terminate your account (or any part thereof), membership, or use of the Site and/or Services, at any time, and for any reason, without notice, including, without limitation, for violating these Terms, infringement, inappropriate use, lack of use, fraud or breach of any obligation. Accounts may be terminated immediately, and we are not responsible for any resulting loss of access or data. You will not be refunded for the current subscription period, but you will not be

charged after the current subscription period has ended. We reserve the right, in our sole discretion to remove, delete, discard and disable any content within the Services.

### **13. Warranty Disclaimer & Liability Limitations**

#### **13.1. Disclaimer of Warranties.**

OUR SITE AND SERVICES, ARE PROVIDED“ AS IS”. EXCEPT TO THE EXTENT PROHIBITED BY LAW, WE AND OUR AFFILIATES AND LICENSORS MAKE NO WARRANTIES (EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE) WITH RESPECT TO THE SITE OR SERVICES, AND EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, QUIET ENJOYMENT, TITLE AND NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF ANY COURSE OF DEALING OR TRADE USAGE. WE DO NOT WARRANT OR GUARANTEE UNINTERRUPTED, TIMELY, SECURE, RELIABLE, ACCURATE OR ERROR-FREE SERVICES, OR THAT THE SERVICES WILL MEET YOUR EXPECTATIONS OR REQUIREMENTS.

#### **13.2. Limitation of Liability.**

To the maximum extent permitted by law, Arkanala, its affiliates, officers, directors, employees, agents, suppliers, and licensors, are not liable for any indirect, incidental, special, consequential, exemplary damages, arising out of or related to the use or inability to use its Site and/or Services. Our aggregate liability to you will not exceed, the lesser of, the amount you paid for the Services that gave rise to the claim during the 12 months before the liability arose; or one hundred dollars (\$100.00 USD). IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SERVICES OR WITH THESE TERMS, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USE OF THE SITE AND SERVICES.

### **14. Indemnification.**

To the extent permitted by law, you agree to release, indemnify and hold harmless Arkanala and its affiliates, officers, employees, directors and agents (collectively, “Indemnities”) from and against any and all claims, costs, losses, damages, or expenses, including reasonable attorneys’ fees, arising out of or relating to your use of the Site and Services, violations of these Terms, or infringement of third-party rights.

### **15. Dispute Resolution.**

Arkanala is always interested in resolving disputes amicably and efficiently, and most customer concerns can be resolved quickly and satisfactorily by contacting customer support at [nala@arkanala.com](mailto:nala@arkanala.com). In the event a dispute, controversy, or claim arises out of or relating to these Terms (“Dispute”), you agree to try in good faith to settle any Dispute within thirty (30) days after the Dispute arises. If such efforts prove unsuccessful, you must first send Arkanala, a written Notice of Dispute, prior to submitting the Dispute to the appropriate dispute resolution forum. All notices should include a description of the nature and basis of the claim or dispute, and set forth the specific relief sought. Notice can be sent

to [nala@arkanala.com](mailto:nala@arkanala.com) or by mail to Digillic Inc., 7351 Wiles Road Suite 103 Coral Springs, Florida 33067.

#### **16. DMCA & Copyright Complaints.**

If you believe your intellectual property rights have been violated, please notify us by sending notice to [nala@arkanala.com](mailto:nala@arkanala.com) (Subject line: "DMCA Takedown Request") or by mail to: Digillic Inc., 7351 Wiles Road Suite 103 Coral Springs, Florida, USA 33067. Written claims concerning copyright infringement must include the following information: (a) A physical or electronic signature of the person authorized to act on behalf of the owner of the copyright interest; (b) A description of the copyrights work that you claim has been infringed; (c) A description of where the allegedly infringing material is located on our Site so we can find it; (d) Your address, telephone number, and email address; (e) A statement by you that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agents or the law; and (f) A statement that the above information is accurate and under penalty of perjury, that you are the copyright owner or authorized to act on the copyright owners behalf.

#### **17. Governing Law & Jurisdiction.**

This Agreement and Terms are governed by the laws of the State of Florida. Any disputes will be resolved in state or federal courts in Broward County, Florida, USA.

#### **18. Miscellaneous.**

These Terms and any additional terms, conditions, policies or operating rules incorporated by reference herein, constitute the entire agreement and understanding between you and us. Our failure to exercise or enforce any right or provision of the Agreement shall not operate as a waiver of such right or provision. These Terms operate to the fullest extent permissible by law. You may not transfer or assign any rights or obligation under this Agreement. We may assign any for all of our rights and obligations at any time. We shall not be responsible or liable for any loss, damage, delay, or failure to act caused by any cause beyond our reasonable control. If any provision or part of a provision of this Agreement and Terms is determined to be unlawful, void, or unenforceable, that provision or part of the provision is deemed severable from the Agreement and Terms and does not affect the validity and enforceability of any remaining provisions. There is no joint venture, partnership, employment or agency relationship created between you and us as a result of this Agreement or your use of the Services. You agree that these this Agreement will not be construed against us by virtue of having drafted it. Neither party will be liable for failure or delay in performance to the extent caused by circumstances beyond its reasonable control, including acts of God, natural disasters, terrorism, riots, or war. The section titles in this Agreement are for convenience only and have no legal or contractual effect. You hereby waive any and all defenses you may have based on the electronic form of this Agreement and Terms and the lack of signing by the parties hereto to execute the Agreement. The sections and obligations in this Agreement that a reasonable person would expect to survive this agreement, will.

#### **19. Notices. Contact Us**

Notices to you may be made via email or displayed on the Site. Notices provided in electronic form will have the same legal effect as printed versions. For questions, concerns,

assistance related to Arkanala, and for any legal inquiries, including legal notices, claims or request for information, please contact us at:

**Web:** <https://arkanala.com/contact>

**Email:** [nala@arkanala.com](mailto:nala@arkanala.com)

**By Mail:** Digillic INC., 7351 Wiles Road Suite 103 Coral Springs, Florida, USA 33067